Compact
working together better together

WARRINGTON PARTNERSHIP
Working together for progress

Compact Dispute Resolution Policy

Dispute Process Overview

Stage 1
Self Assessment

Complete the self assessment check list within this policy.

Stage 2
Third Sector Partnership Team and Compact Dispute Panel

25 working days

Contact the Third Sector Partnership Team (TSPT)

The TSPT will communicate with all parties and will make a recommendation.

Where the complaint was unable to be resolved by the TSPT, the TSPT will communicate in writing with all parties and will call a meeting of the Compact Dispute Panel for their views on whether the Local Compact has been breached.

The Compact Dispute Panel will make recommendations on the way forward.

Stage 3
Mediation

If the dispute is not resolved within stage 2 then all parties involved will be encouraged to use the NVCO Compact Advocacy Programme or National Compact Mediation Service.

Stage 4
Ombudsman

Case presented to the Local Ombudsman.